



JUSTICE IMPLEMENTATION TASK FORCE

Design and Culture Change working groups
Visits to Rikers Island

April 19, 2018

AGENDA

1. **Welcome and goals for the day**
2. Focus on visits
3. Closing and next steps



GOALS

1. Share updates on work across the Task Force.
2. Learn about the engagement work of the CPSD team and consider how participants can support the effort.
3. Prioritize strategies for improving visits on Rikers Island.

TASK FORCE UPDATES

- Shuttle bus service to Rikers Island from Brooklyn and Harlem
- Guiding Principles for Design
- Programming Subcommittee
- Update and Q&A with CPSD consultants

AGENDA

1. Welcome and goals for the day
- 2. Focus on visits**
 - a. Visitor journey map
 - b. Applying guiding principles to visits on Rikers
3. Closing and next steps

VISITS TO RIKERS ISLAND

Visitor journey map



PREPARATION

- Review online visits schedule
- Review dress code
- Determine who will go (max 3 visitors)
- Bring identification and two quarters for lockers

TRANSPORTATION

- Connection to the Q100 bus
- Travel time to and from Rikers

WELCOME AND REGISTRATION

- Arrive to Central Visit building
- Place belongings in locker
- Leave strollers behind at home or near lockers (strollers are not allowed on visiting floor)

SEARCH AND SECURITY

- Pass clear metal detector (may include pat search over clothing) at first security check
- Visitors are lined up when leaving Central Visits for another security check and opportunity to dispose of a contraband in a red amnesty box
- A second security scan will take place at the jail facility

VISIT DETAINED PERSON

- Wait in final waiting room
- Take shuttle to and from the jail facility to Central Visit Center (leaves every 20-30 minutes)
- Visit lasts up to one hour

APPLYING THE GUIDING PRINCIPLES TO VISITS ON RIKERS

Focus on 4 of the 10 principles that are most relevant to visits:

1. Strengthen Community and Family
2. Ease and Broaden Access to Resources
3. Promote Safety and Security
4. Foster Safe and Positive Social Interaction



APPLYING THE GUIDING PRINCIPLES TO VISITS ON RIKERS

Principle: Strengthen Community and Family

- Design strategy: Provide normative furniture and materials.
- DOC initiative (underway): Renovation of Central Visits location - flooring, seating, paint



APPLYING THE GUIDING PRINCIPLES TO VISITS ON RIKERS

Principle: Ease and Broaden Access to Resources

- Design strategy: Provide access and information to support services.
- DOC initiative: Presence of service providers in Central Visits to share information with visitors about DOC programming and resources (complete).



APPLYING THE GUIDING PRINCIPLES TO VISITS ON RIKERS

Principle: Promote Safety and Security

- Design strategy: Create clear lines of sight.
- DOC initiative: Increased camera coverage in visit areas (under consideration).



APPLYING THE GUIDING PRINCIPLES TO VISITS ON RIKERS

Principle: Foster Safe and Positive Social Interaction

- Design strategy: Maximize privacy for visitors and people who are incarcerated when they are meeting.
- DOC initiative: Offer customer service training to all visit staff (under consideration).

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CLOSING AND NEXT STEPS

- Following this meeting, the group will complete a survey to continue this exercise for the other six design principles.
- Bennett Midland will consolidate all ideas and share with the working groups at our next meeting.
- The next meeting will be scheduled for May.